

CORPORATE SOCIAL RESPONSABILITY

The Port Boulogne Calais has launched an ambitious sustainable development initiative to turn the sites of Boulogne-sur-Mer and Calais into a model of environmental preservation.

It will need to combine **efficient operation, enhance its attractiveness for users and operate in harmony with its environment.**

Ensuring sustainable development in an innovative business model:

The Port Boulogne Calais will focus on the following as its strategic way-points:

- Obtaining the satisfaction of customers, clients and users,
- Protecting the health and ensuring the safety of people and property,
- Preserving the environment and the living conditions of each,
- Ensuring attractiveness, supporting initiative and innovation,
- Ensuring development and well-being to serve collective performance,
- Adopting ethical, responsible and civic behaviour.

Implementing a Sustainable Development Action Plan

The action plan is organized around ten themes:

- Improving the management system,
- Promoting the reduction of air emissions,
- Preserving water quality,
- Promoting the integration of the sites of Boulogne-sur-Mer and Calais in their urban areas,
- Maintaining the ecological continuum and balance,
- Treating and recycling all waste,
- Fighting against discrimination,
- Ensuring satisfactory working, health and safety conditions,
- Promoting personal development, skills acquisition and development,
- Constituting a port community of goals and means.

PROMOTING PERSONAL COMMITMENT

Because men and women are the wealth and strength of the Port Boulogne Calais, and because our success depends on theirs, we expect a commitment from all of them, at every level of our organization, to demonstrate the unity of our goals and policies, and the transparency of our decisions.

WORKING TOGETHER TO DEVELOP A SUSTAINABLE DEVELOPMENT CHARTER

In line with its pro-active policy of sustainable development, the Port Boulogne Calais has undertaken to actively help in establishing a Sustainable Development Charter focusing and federating the work of all the stakeholders in the port.

CERTIFYING OUR COMMITMENTS

The Port Boulogne Calais has undertaken an ambitious certification program. At the end of this program, it will be the only European port to have achieved simultaneous certification in five different areas.

OUR COMMITMENT: TO HAVE OUR OPERATIONS CERTIFIED

The Port Boulogne Calais has undertaken an ambitious certification program.

Before June 2018, according to the following benchmarks:

ISO 9001 Quality of service

Meeting your expectations
Improving our service quality

ISO 14001 EcoPorts

Managing the impact
of our activities on our
working environment

ISO 18001 Health safety

Carrying out
our activities safely

ISO 22000 Sécurité des aliments

Ensuring our services respect
the integrity of your products

Before June 2019, according to the following benchmark:

ISO 26000 Corporate responsibility

Sustainably developing the mutually
economic benefits of our activities