



INFORMATION

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SIMPLE, TRACEABLE AND TIME-SAVING

(e)modal is an innovative, collaborative information system specially designed for the transshipment of unaccompanied semi-trailers.

By acting as a one-stop shop, it combines all the providers in the supply chain, allows carriers to de-materialize their booking requests, enables gains in time, reliability, responsiveness and flexibility, and guarantees the quality of the port service.

HOW (e)modal WORKS ?

- **The carrier has its own customer account** through which it makes its sea passage request (initial slot allocation and then booking) with the company of its choice.
- **The carrier is informed on its account of the progress in its booking request.** Once confirmed, this makes it possible to monitor the movements of the trailer using its license plate and the single-use PIN code which drivers must carry.
- When presented by the carrier at the entrance to the marshalling yard the trailer is photographed from several angles for verification purposes. Photographs are taken automatically on subsequent handling operations so that customers can be sure of the quality of the cargo handling service in the port of Calais.
- **Port handling operations are controlled by E-Modal,** based on carriers' requests, confirmed by the shipping companies and the various authorities. The carrier can ensure that its orders are followed via its customer account on E-Modal.

(e)modal BENEFITS

• SAVING TIME AND WORK FOR DRIVERS

E-Modal allows carriers to remotely record their UTI with a shipping company (the physical presence of a driver in the freight office is no longer necessary). Drivers can make optimal use of the new infrastructure and itineraries specially designed for their use. Security and immigration checks are carried out by the cargo handling service and not by the drivers. Carriers can record their trailers without being physically present. This feature allows rail motorway customers to make a booking with a shipping company with guaranteed fast and flexible transshipment, regardless of their geographical location.

• STREAMLINED TRANSPORT MANAGEMENT

E-Modal provides real-time reporting. The detailed information allows carriers to increase the flexibility, responsiveness and quality of their services.

Thanks to the photographs of trailers taken by the port of Boulogne Calais, **E-Modal provides carriers with a simple and reliable means of managing disputes and facilitates accountability.**

Making a booking request (export)

Step 1 : The carrier fills in its initial slot allocation request via its customer account (after making a request for an account to be created with its shipping operator)

Step 2 : The Company confirms the request and generates the creation of a single PIN code

Step 3 : On the day, the driver arrives at the entrance to the marshalling yard.

Once the license plate of the vehicle has been recognized, the driver can park the trailer at the location indicated on the screen at the entrance to the yard.

If the license plate is not recognized (because the plate is dirty, or has been damaged, etc.), the driver manually enters the PIN code on the keypad at the entrance to the yard.

Making a recovery request (import)

Step 1 : The trailer's journey begins in Dover.

The registration procedure at the port of Dover has not changed.

Step 2 : as soon as it has been accepted by the cargo handling service of the port of Boulogne Calais, the movements of the trailer are available on the carrier's E-Modal account.

Step 3 : Once the container has been parked on the «Recovery» yard, the carrier can send a driver to recover it using the single-use PIN code. This code ensures that only the holder can take the trailer out of the port.

In case of a dispute on the physical condition of a container, the photographs are made available via E-Modal.